



MINUTES OF AN OFFICIAL MEETING

Regular Meeting of: Information Technology Subcommittee

Date and Time: Thursday, June 15th, 2023, at 6:00 pm

Location: Main Conference Room, 2000 N. Calhoun Road, Brookfield, WI 53005

Members Present: Al Nosbusch, Alderman Mike Hallquist, John Hubert, Alderman Jason Anderson, Nicola Tirnanich

Others Present: Kevin Beck - Director of Information Technology, Michael Clarke - Information Technology Security Manager

Members Absent/Excused:

6/15/2023 - Minutes

1. Roll Call.

John Hubert noted a quorum present and called the IT Subcommittee Meeting to order at 6:00 PM

2. Minutes.

a. Minutes of the March 16th, 2023 meeting

Motion by Member Nosbusch, second by Alderman Hallquist to approve the minutes of the March 16th, 2023 IT Subcommittee Meeting. Motion carried 5-0.

3. New Business:

a. Telephone Upgrade Discussion

Phone system upgrade options were discussed by the Subcommittee including on-prem and cloud-based solutions. It was noted that many vendors have been pushing for clients to move to cloud-based systems.

Advantages of remaining on an on-premises solution were discussed. One advantage is that some of the hardware, such as handsets, could be reused. Staying with a Cisco on-premises phone solution would also reduce training needs for end users and technical staff.

There are also several advantages to moving to a cloud based solution including data center redundancy, and reduced IT staff time required to administer and upgrade the system

It was recommended to look for other users of cloud-based solutions to determine their experience with the solution and research possible cost increases over the on-premises solutions. Staff should also research if there are government contracts that could mitigate some of the cost increases compared to corporate customers.

It was noted that it may be inevitable that the City will need to implement a cloud based solution given how the industry is moving in that direction.

It was also suggested that the City may want to consider Microsoft Teams as a solution given the City has Office 365. Teams is capable of working with physical handsets and 3rd party software can be added to the solution. It was noted that some carrier related issues have been encountered by some businesses. When investigating the Teams solution, make sure call routing / transfer capabilities are supported.

b. 2023 Information Technology plan

The 2023 Information Technology plan was discussed by the Subcommittee.

c. Schedule and topics for future IT Subcommittee meetings

Discussed possible topics for future IT Subcommittee meetings.

4. Adjournment.

Motion by Alderman Hallquist, second by Alderman Anderson to adjourn the meeting at 6:37 PM.

Motion carried 5-0.

Respectfully Submitted: Kevin P Beck - Information Technology / Director of Information Technology

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