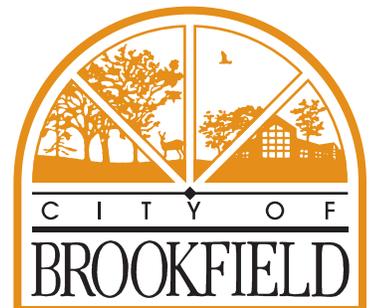


CITY OF Brookfield

www.ci.brookfield.wi.us

NEWSLETTER



FALL 2012

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Recycling Center Hours

April thru November
 Tuesdays and Thursdays
 1:00 p.m.-7:00 p.m.

Year-round
 Saturdays
 8:00 a.m.-5:00 p.m.

FROM THE MAYOR



Dear Brookfield Residents,

The summer of 2012 is drawing to a close. The hot, dry weather necessitated a ban on burning except for cooking food on contained grills. Further, for the first time since 1988, the City found it necessary to impose a lawn watering ban. Both these bans have now been lifted, with our normal restrictions continuing to apply. We thank all our residents for their cooperation with these measures during these unusual conditions.

The highlight of the summer for me was our Independence Day celebration. I greatly enjoyed the parade, the ice cream social on the Civic Plaza with the University of Wisconsin Badger Band, and Family Fest at Mitchell Park with the City fireworks.

The Wisconsin Department of Transportation has been working on both Bluemound Road and Capitol Drive, which are designated as state highways. The disruption caused by the WDOT's work on such major thoroughfares has been difficult, but we hope completion of these projects will result in improved traffic and safer travel.

In July, I participated in the opening ceremony for the beautiful new Target store in the Underwood Crossing development on the eastern end of Bluemound Road. We look forward to the opening of Trader Joe's in the same development in October, and a branch of PNC Bank in November.

Earlier this year, the City had a professional consultant conduct a citizen survey in which over 1,800 households participated. The results were released this summer and we are pleased that 86% of the respondents believe the quality of life in Brookfield has either been maintained or has been enhanced in the last five years. There is an article about the survey in this newsletter, and there is detailed information about the survey as well as a summary video on the City website (www.ci.brookfield.wi.us).

By the way, if you haven't visited our City website this summer, please do so. We recently completed a major redesign and update. You will find the website easier than ever to navigate and it has all kinds of information about Brookfield. We will continue to add to the functionality of the website in coming months.

As we head into fall, I must say that I enjoy each of Wisconsin's four seasons but fall is my favorite. Nature's color and the cool, crisp days are something for all of us to appreciate.

Have a wonderful fall season in Brookfield!

Mayor Steve Ponto



Trick-or-Treat Hours

Wednesday, October 31st from 5:00-7:30 p.m.





CITY OF BROOKFIELD COUNCIL MEMBERS

MAYOR

Steven V. Ponto
(262) 787-3525

ALDERMEN

District 1

Bill Carnell
(262) 781-1058
Daniel Sutton
(262) 373-0173

District 2

Bob Reddin
(262) 781-4029
Rick Owen
(262) 790-9888

District 3

Ron Balzer
(262) 782-1177
Jeff McCarthy
(414) 870-1601

District 4

Mark Nelson
(262) 797-8503
Buck Jurken
(262) 789-7445

District 5

Scott Berg
(262) 797-8772
Gary Mahkorn
(262) 784-0605

District 6

Christopher Blackburn
(262) 821-5262
Jerry Mellone
(262) 786-6719

District 7

Renee Lowerr
(262) 853-9657
Lisa Mellone
(414) 573-3822

Municipal Judge

Jeffrey J. Warchol
(262) 796-6660

CITY INFORMATION

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Newsletter Editor

Laurie O'Shea
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CITY HALL PHONE NUMBERS

Emergency

911

City Hall	(262) 782-9650
Assessor	(262) 796-6649
Building Inspection	(262) 796-6646
Code Enforcement	(262) 796-6646
City Clerk	(262) 782-9650
Community Development	
Planning	(262) 796-6695
Economic Development	(262) 796-6694
Court	(262) 796-6660
Engineering	(262) 787-3919
Finance/Treasurer	(262) 796-6640
Fire Non-Emergency	(262) 782-8932
Highway/Streets	(262) 782-5029
Human Resources	(262) 796-6642
Library	(262) 782-4140
Parks, Recreation & Forestry	(262) 796-6675
Police Non-Emergency	(262) 787-3700
Police Operations	(262) 787-3702
Community Services Officer	(262) 787-3557
Crime Prevention Lieutenant	(262) 787-3623
Police Social Worker	(262) 796-6689
Police Administration	(262) 787-3566
Records Request	(262) 787-3701
Business Fax	(262) 782-8757
Public Works Inspection	(262) 796-6673
Senior Community Center	(262) 796-6675
Veolia (Trash Contractor)	(262) 367-6040
Water Pollution Control Center ...	(262) 782-0199
Water Utility	(262) 796-6717



Don't Fall Victim to Fraud

There have been at least two successful scams in Brookfield resulting in the recent loss of thousands of dollars. The victim typically receives a phone call from an official sounding foreign individual such as an American Embassy contact. The caller claims that a relative, usually a grandchild, has been arrested in the foreign country where the caller is and requests bail money to release the grandchild. The money is then wired to the caller. Do not fall victim to this scam. Either hang up on the caller, and/or verify the name of the person detained and check with family or friends of the person detained to determine the truth of the claim. Do not send money to anyone without determining if the call is a scam.

Defensive Bicycling

The City of Brookfield Police Department offers these tips to provide bicyclists with the information they need to prevent bicycle/motor vehicle accidents, and to drive defensively.

Wear a helmet. Always wear an approved bike helmet when riding a bike and replace your old helmet if it is damaged.

Ride a safe bike. Always safety check your bike before going cycling and keep it well maintained.

Be predictable. Obey the rules of the road, including traffic lights, stop signs and signals. Bicycle riders have the same rights and responsibilities as other motor vehicle drivers. Ride with traffic on the right side of the street, ride predictably and signal your turns. Don't dart from lane to lane, or ride in a manner that requires other road users to react suddenly to your movements. When riding with others, ride single file.

Be visible. Riding at night is very dangerous for all road users. Make yourself as visible as possible by wearing bright, light colored or reflective clothing. Protect yourself at night with a white front light and a red rear flashing light or reflector.

Ride defensively. Bicyclists need to be prepared for motorists, pedestrians, and other cyclists to do the most unpredictable things. Scan traffic at all times. Having a mirror on your bike may help you to be more aware of traffic. Be aware of other traffic when approaching intersections and when making left turns. Try to make your left turn at a time or place where there aren't cars behind that could hit you while you're stopped and waiting to make that turn. Be careful not to drift to the left when shoulder checking for traffic on your left. Make sure drivers of merging vehicles see you. Be a courteous bicycle driver.

Watch for the unexpected. If you find yourself maneuvering through slow traffic, be careful to watch

for cars that may be turning or may try to squeeze into traffic gaps. Be careful when cars are parked on the right-hand side of the road. Watch for drivers who suddenly pull out into traffic or who may unexpectedly exit their car. Ride far enough to the left so that you won't run into any door that's opened unexpectedly. Slow down enough so that you're able to stop completely if necessary.

Choose wide streets. Ride on streets whose outside lane is so wide that it can easily fit a car and a bike side by side. That way a car may pass by you and avoid hitting you, even if they didn't see you. Many motorists do not see bicyclists. Take full advantage of bike paths whenever they are available.

Be careful of turning vehicles. If you stop to the right of a car or truck that's already waiting at a red light or stop sign, they may not see you. When the light turns green, the cyclist may move forward, and the car or truck may turn right into the path of the cyclist. Don't stop in the blind spot of another vehicle. If you intend to go straight, stop in the straight ahead lane of traffic, then proceed on a green light in the right hand portion of the lane.

Watch road conditions. Watch for hazards, dangerous road conditions and other road users. Take into consideration what other drivers expect from you. You may need to swerve quickly to avoid hitting a pothole or other road hazard. Use caution when riding over railroad tracks.

Maintain your level of awareness. Wearing headphones and listening to music while you are cycling will only decrease your level of awareness and may make it difficult for you to listen for things happening around you. Don't use alcohol or drugs before riding.

Reminder to Motorists

As the new school year begins, remember to slow down and to exercise care while driving. Remember to obey reduced speed signs in school zones and to yield to pedestrians. Be alert and ready to stop. Drive with caution if you see the yellow hazard warning lights flashing on a moving or stopped bus. Red overhead flashing lights tell you that the school bus is stopped to load and unload children. State Statute 346.48 warns motorists to stop not less than 20 feet from the front or back of a school bus when the bus has its red flashing lights activated. State Statute 346.485 holds the owner of a vehicle violating this statute responsible for illegally passing a school bus. Watch for children playing or gathering near bus stops, darting into the street without looking for traffic. When backing out of a driveway or leaving a garage, watch for children walking or biking to school.



The Greenway Trail System is a comprehensive city-wide off-street system of recreational trails that connect existing and proposed parks together and link these sites with other community facilities and to the regional trail system. Development of the system was initiated in 2003 and is anticipated to continue for the next five+ years. The vast majority of the funding for this major parkland initiative is generated through lease revenues from wireless communication companies who lease City property. By the end of 2012, approximately 11+ miles of off-road segments will have been completed along the Beverly Hills, Civic Center, Deer Creek, Dousman, Rolling Meadows and Underwood Creek Trails.



Planned 2013 Trail Segment Construction

All of the proposed trail segments were rated and prioritized in the plan and the Parks and Recreation Commission evaluates the prioritization construction schedule on an annual basis as part of the phased implementation. Planning for 2013 trail construction has been initiated for the following segment:

Deer Creek Trail

Approximately 3,500 feet of off road asphalt trail just north of I-94 between Manor Court and Calhoun Road within Brookfield Manor and Ruby parks.

Interested residents are invited to review and comment on the trail segment plans during an Informational Meeting and Open Forum on Thursday, September 20 to be held in the Multi-Purpose Room of the Brookfield Senior Community Center (2000 N. Calhoun Road). The meeting will be conducted in an open house format and interested individuals are welcome to attend any time between the hours of 5:00-7:00 p.m. The trail segment/system plans, aerial photographs, and other exhibits will be on display and there will be an opportunity to ask questions, exchange information and offer suggestions regarding the project with City staff and consultants.

In addition, the Brookfield Parks and Recreation Commission will receive public comment pertaining to the trail segment development plans as part of their regular meeting on Monday, October 1st, 7:00 p.m. in the Common Council Chambers of Brookfield City Hall, 2000 N. Calhoun Road. Questions about the meetings or the plans in general may be referred to Bill Kolstad, Director of Parks, Recreation and Forestry, 262-796-6675.

Tree Lighting featuring German Holiday Market — Saturday, December 1st, 3:00-7:00 p.m., Civic Plaza

Sponsored by BMO  Harris Bank

The annual Tree Lighting will be held on a different day and expanded this year to incorporate elements of a “German Holiday Market”. Traditional family activities will include pictures with Santa Claus, children’s craft project, letters to Santa, and a storytime. With the support and involvement of the City’s Sister City Committee, a variety of additional activities including food, refreshments, traditional market items for sale, and entertainment will be featured similar to the market held in Brookfield’s Sister City of Seligenstadt, Germany. The event is collaboratively being planned by several agencies and organizations to include the Sister City Committee, Parks, Recreation and Forestry Department, Brookfield Public Library, Elmbrook School District, Brookfield Farmers’ Market, Brookfield Junior Women’s Club and others.

Watch for more event details on the City’s website (www.ci.brookfield.wi.us) and through the local media.

Civic Band and Chorus Winter Concert — Sunday, December 16, 2:00 p.m.

The Brookfield Civic Band and Chorus will combine their musical talents for a special winter concert to be held at the Sharon Lynne Wilson Center for the Arts, located in Mitchell Park at 19085 W. Capital Drive. General admission tickets, on sale at the end of November, will be sold to adults for \$5.00; seniors \$3.00 and children 12 and under are free. Tickets are available at the Wilson Center box office or can be purchased online at www.wilson-center.com one month prior to the show.

Brookfield Junior Woman’s Club — Community Build Playground Initiative

The Brookfield Junior Woman’s Club is in the beginning phases of planning for an exciting new *Universally Accessible Playground* which has been preliminarily endorsed by the City’s Parks and Recreation Commission to be developed near the existing playground area in Mitchell Park.

This Playground will be a 100% disabled inclusive park that will be imagined by local schoolchildren and will be built entirely by volunteers. Accessible to



all children, the Playground will include cooperative games, accessible music areas, sensory panels, transfer points, and handrails designed to include those children who may have a disability but are not necessarily confined to a wheelchair.

In order to make the project a success, a core group is currently seeking other interested community members to join the playground steering committee. Anyone interested in helping make this vision become a reality for the children of Brookfield is invited to attend a playground committee meeting on either Monday, September 17th, 10:00 a.m. in the Harnischfeger Room at the Brookfield Public Library or Wednesday, September 19th, 7:00 p.m. in the Senior Community Center Multi-Purpose Room at City Hall. If you cannot attend either of the meetings but are interested in volunteering or learning more about this special project, please contact the Brookfield Junior Woman's Club or Jenni Jones at jennijones@hotmail.com or 414-588-2055.

**Imagined by Kids, Built by Volunteers,
100% Accessible**

Brookfield Senior Community Center

The Brookfield Senior Community Center is located within Brookfield City Hall. Membership for seniors 55 and older is free to all Brookfield residents. You

may register at the Parks and Recreation Department Office during regular office hours, 8:00 a.m.-5:00 p.m., Monday-Friday. Non-residents are eligible to participate by paying an annual fee of \$12.00.



Members need to register on an annual basis in order to continue membership and receive the quarterly newsletter in the mail.

Daily and weekly activities are available including exercise, watercolors, bridge, sheephead, movies, speakers, dancing, and bingo. You are sure to find something you will enjoy.

Upcoming Bus Trips

October 17	Hello Dolly, Ft Atkinson, WI
October 31	I Love Lucy on Stage, Chicago, IL
November 29	Singin' In The Rain, Oakbrook Terrace, IL

Registration information is available through the city newsletter or on the web site at www.ci.brookfield.wi.us, or call 262-796-6675.

ELMBOOK HISTORICAL SOCIETY



Days Gone By: Sun. Sept 16th from noon-4:00 p.m. on the grounds of the Dousman Stagecoach Inn Museum, Brookfield. Remembering the "Little House" days: do chores, make butter and ice cream, make a craft, play historic games, tour the 1840's stagecoach inn. Come in costume: one of the Ingalls/Wilder family, a stagecoach driver, pioneer family, Huck Finn/Tom Sawyer. Food and beverages sold. Admission: Adults \$5.00, Children 6-12 \$2.00, under 5 free.

Lecture: Mon. Sept 17th at 7:00 p.m. at the Brookfield Public Library. "Footprints of our ancestors", historian and family genealogy researcher Fran Luebke will talk about getting started doing your family history. Free.

Halloween at the Haunted Inn: Sun. Oct. 28th, from 4:00-6:30 p.m., at the Dousman Stagecoach Inn Museum, Brookfield. Tour the not too scary haunted Inn, ask the Ouija board a question, have your fortune

told, play games, make a craft, snacks and beverages included, and a treat bag for each child. Admission: Adults \$5.00, Children 6-12 \$2.00, under 5 free.

Annual Dinner: Mon. Nov. 12, at the Western Racquet Club, Elm Grove. Cash bar at 5:45 p.m., dinner at 6:30 p.m. Speaker: William Balsiger, Conservator and Owner of Artisan Restorations. Admission fee.

Nordic Christmas at the Inn: Sat. Dec. 1st, 10:00 a.m.-4:00 p.m. and Sun. Dec. 2nd, noon-4:00 p.m. Learn about holiday traditions from Norway, Sweden, Denmark, Finland, and Iceland. Tour the Inn, sample soup and cookies, buy homemade bakery and bid on silent auction baskets. Admission: Adults \$5.00, Children 6-12 \$2.00, under 5 free.

The Inn is available for school field trips, Scout events, brunch, wine/cheese event and more. Call 262-782-4057 or visit our web site for more info. www.elmbrookhistoricalsociety.org



Road Ownership

Who is responsible for this road?

Some people assume the City is responsible for all the roads in Brookfield. Most of the major roads in Brookfield are owned and maintained by the State of Wisconsin DOT or Waukesha County. These agencies often work cooperatively with the City and discuss their plans for these roads with us, but ultimately they make the final decisions on operation of the roadways (e.g. timing of signals), timing of construction and construction details.

This issue came to a head this summer when the State DOT undertook major construction projects on Capitol Drive and Bluemound Road in Brookfield.

This issue is also a consideration when the snow flies and people want to understand who is responsible for plowing.

For future reference, the following is a listing of all state and county owned roads in Brookfield.

Agency	Street
State DOT*	Greenfield Avenue (STH 59)
State DOT	East-West Freeway (I-94)
State DOT	Bluemound Road (USH 18)
State DOT	Capitol Drive (STH 190)
Waukesha County	Pilgrim Road (CTH YY)
Waukesha County	Moorland Road (CTH O)
Waukesha County	Barker Road (CTH Y)
Waukesha County	Springdale Road (CTH SR)
Waukesha County	Hampton Road (CTH K)
Waukesha County	Lisbon Road, east-west section only (CTH K)
Waukesha County	North Avenue (CTH M)

*Note: Brookfield and New Berlin perform maintenance on this roadway under a connecting highway agreement with the DOT.

As always, the City is glad to answer any questions you may have regarding these roadways, but there are some things that these agencies are better equipped to address since they own them.

Keep Grass Clippings Out of the Street

Putting leaves and grass clippings in the street or gutter is like throwing your trash out for everybody to see. Ever think about what happens to that debris after it goes in the road? Well, it ends up in the storm sewer.

Not only are grass clippings unsightly, but did you know you could be doing our lakes, ponds and streams a favor by keeping your grass clippings out of the street? Grass clippings contain phosphorus, and one pound of

— SELLING YOUR HOUSE —

ALL PROPERTIES REQUIRED TO CONNECT TO CITY WATER AT TIME OF SALE

As part of the City's efforts to provide City water to all properties, City ordinance requires all properties that have City water available to them to connect to City water at the time of sale or within 10 years of the water main assessment date, whichever occurs first.

phosphorus equals 300 pounds of algae! So, next time you cut the grass or rake your leaves, keep it on your lawn. If you hire a lawn care company, please ask them to keep grass clippings out of the streets.

City Water is Coming to a Street Near You

The City will continue to extend water main to unserved areas over the next five years. A copy of the map is included in this newsletter and available on the City's website at www.cityofbrookfield.com. If your street is not highlighted on the map, then you either already have water available to your property or are not scheduled for water until sometime after 2017.

Costs for water main are assessed to abutting property owners. In the past few years, assessment costs have ranged from \$50 per frontage foot to \$65 per frontage foot depending on the project, plus the cost for the service from the main to the lot line, typically ranging from \$1,250 to \$2,500 each depending on the size of the service. To estimate your assessment cost, multiply the cost per frontage foot by the frontage for your property and add the cost for the service. Typical properties in Brookfield have frontages ranging from 130 feet to 200 feet. So for a property with a frontage of 130 feet, the water main assessment costs can range from approximately \$7,750 to \$10,950, including service cost. For a property with a frontage of 200 feet, the assessment can range from approximately \$11,250 to \$15,500 including service cost.

This information is provided so you can begin planning now for this future water main assessment. Putting a little money away each year starting now will make it easier to cover the cost of an assessment in the future. The assessment may be paid in a lump sum or over ten years at a 7% interest rate.

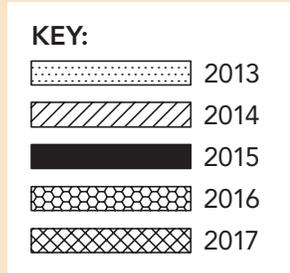
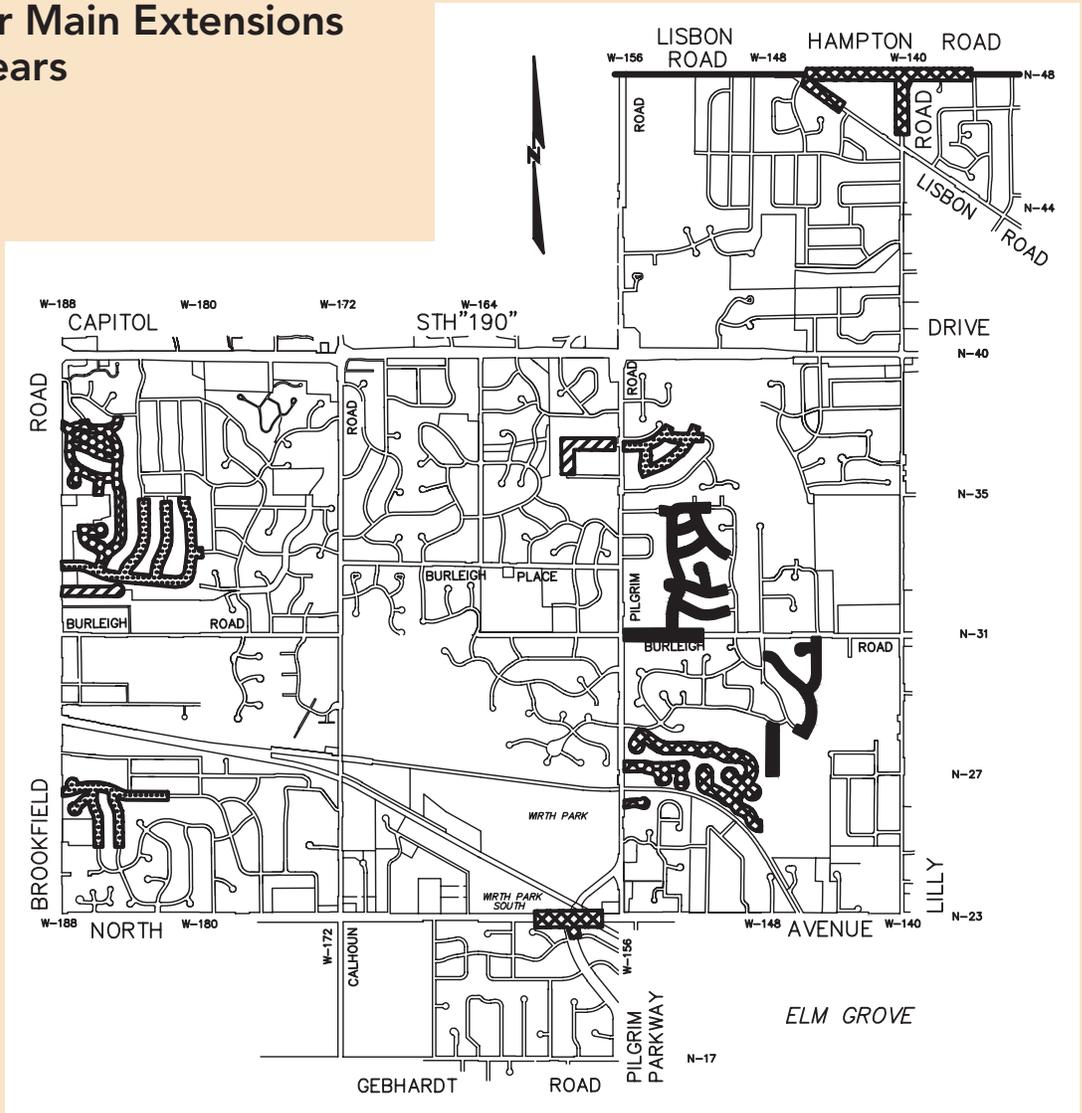
These are only examples of what an assessment could be, based on averages and bids received on projects

(continued on page 8)

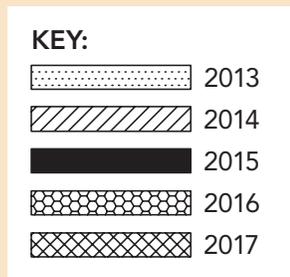
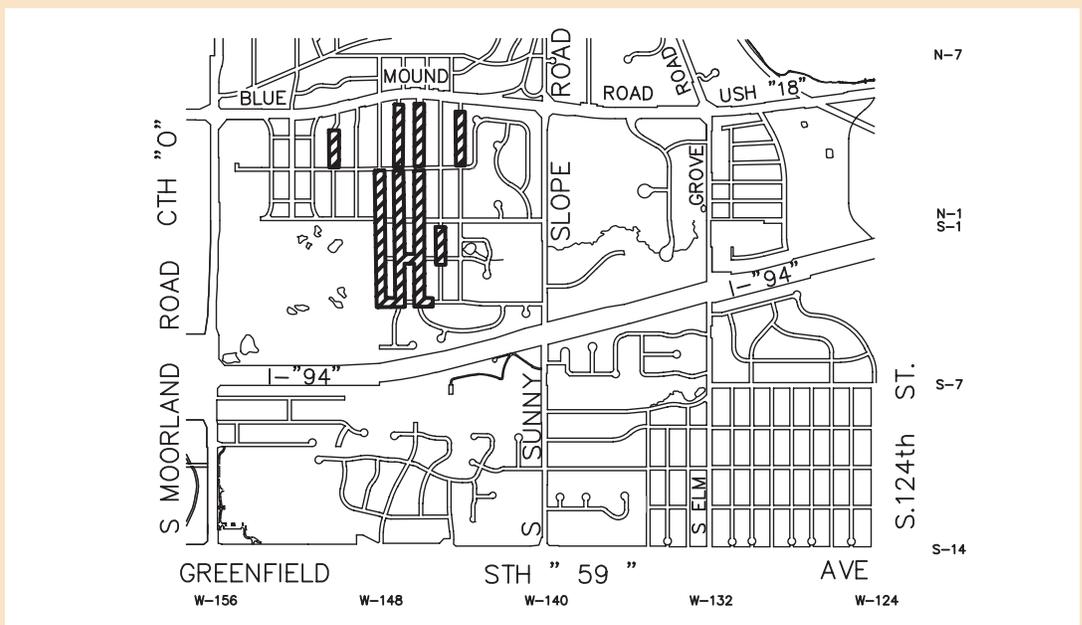


Municipal Water Main Extensions in the Next 5 Years

Northeast and North Central part of city,
North Ave. to
Lisbon/Hampton
and Brookfield
Rd. to Lilly Rd.



Southeast corner of city,
Bluemound Rd.
to Greenfield
Ave. and
Moorland Rd.
to S. Sunny
Slope Rd.



PUBLIC WORKS



(continued from page 7)

in the past few years. Actual assessments will vary as construction costs vary and the frontage of properties vary. These costs are meant to be representative only and in no way provide a guarantee of a maximum cost for the water main assessment. There are other rules that apply for oddly configured or small lots that affect the assessment costs. For further details,

please contact the Engineering Division on rules for calculating water main assessments.

These sample assessments do NOT include the cost for property owners to install water service from the lot line to the house. These costs can range from \$3,000 to \$6,000 or more depending on internal plumbing, distance from the lot line to the house, trees or patios that may need to be restored, etc.

HIGHWAY DEPARTMENT



Keep Yard Waste in your Trailer — Not on the Roads

Every fall, City crews pick up yard waste material on the side of the road that fell out of an overloaded or improperly loaded trailer or truck on its way to the Recycle Center. Brookfield residents who bring their yard waste to the Recycle Center should be careful to properly load their trailers, trucks, or cars so that none of the material is outside of the walls of the trailer, truck, or hanging off the car. This overhanging debris has knocked over mailboxes, spilled onto roadways and is a general nuisance and hazard to drivers, pedestrians and bicyclists. The Police Department is asking motorists to comply with traffic laws in regards to size, weight and load.

Mailbox Repairs

Why not rehab that old mailbox now while the weather is nice? The vast majority of mailboxes that get damaged in the winter during plowing season are from the snow load, not actually getting hit by the plow. The typical problem is the box is loosely sitting on the pole because the nails or screws have rusted or come loose from rotting wood. Or, the post is rotting, rusted or not planted deep enough in the ground. The City is not required to replace mailboxes that are damaged by snow load. Be sure to call for utility locations to Diggers Hotline at 1-800-242-8511 before digging post holes!

Check for Road Hazards Prior to the Plowing Season

The City's Highway Department will be preparing for winter operations soon by checking for road hazards. Residents should check mailboxes and lamp posts and repair them if they are loose, damaged or inadequately anchored. Also remove rocks, stakes and other obstacles that are within 36 inches of the road. All of

Recycle Center

The Recycle Center is open Tuesdays and Thursdays from 1:00 p.m. to 7:00 p.m. beginning April 1st through November 30th and open every Saturday from 8:00 a.m. to 5:00 p.m. year round.

these hazards can cause damage to public and private property when the City is plowing snow. For more information, contact the Highway Department at 262-782-5029. NOTE: If a plow hits a mailbox, the City will only replace it with a standard black #1 mailbox on a 4" x 4" wooden post or repair the post with a metal post. A monetary claim with a paid receipt for up to \$50.00 maximum may be requested as well. The City will NOT replace mailboxes that were already loose and then knocked over by snow load. Also, there will be no replacement of underground sprinkler heads, lamp posts or other obstacles located in the City's right-of-way if damaged during normal plowing operations. If the City does damage your mailbox during a plowing operation, be sure to contact the Highway Department immediately so that we can look into the damage. Claims reported weeks to months later are impossible to investigate.

Snowplow Guidepost Markers

In late fall, snow plow drivers will install plow guidepost markers to alert plow drivers of the road's edge, typically in areas where the road curves sharply. The posts are expensive and used sparingly.

Residents may install additional guideposts at their own expense. However, the guideposts must be flexible and/or break-away type (usually plastic or fiberglass). They should be set 50 feet apart or farther. Metal stakes are NOT allowed. The City is not responsible for any damage to the private markers placed in the City Right-Of-Way during a plowing operation.



Brookfield 2012 Citizen Survey

This spring, the City of Brookfield distributed an invitation to all Brookfield residents to participate in a community survey. The survey solicited feedback regarding satisfaction with City services, programs and infrastructure, opinions regarding quality of life issues including trends, and priorities regarding city budgeting and services. The survey will be used by the elected officials and city staff in identifying and addressing community needs and concerns. The tool also provided Brookfield residents with an anonymous but tangible means of communicating with elected officials and city staff.

Over 1,800 surveys were completed, representing a scientifically valid sample size with an approximate 2.2% margin of error. (1,808 of 15,092 households completed the survey). The demographics of the survey respondents skewed a bit older than the Brookfield population per the 2010 Census, which was similar to the experience in previous city surveys. Respondents were equally dispersed throughout the community. The last city-wide survey was conducted in 2009.

Brookfield had very solid performance in customer service when compared against Wisconsin, regional, and national benchmarks according to Cobalt Community Research, the not-for-profit consultant who managed the survey. Using a nationally recognized measurement — the American Customer Service Index (ACSI) — which is used by a variety of industries, the Brookfield survey

found that Brookfield scored an average of 71. This score exceeds the average score for communities at all other levels: the National average is 62, the Midwest average is 62, and the Wisconsin average is 67.

85.8% of the respondents found the quality of life in their neighborhood to have stayed the same or improved in the last five years. 85.9 % found the same regarding the quality of life in the City at large. 82.4% found the image of Brookfield in the Milwaukee metropolitan area to have stayed the same or improved.

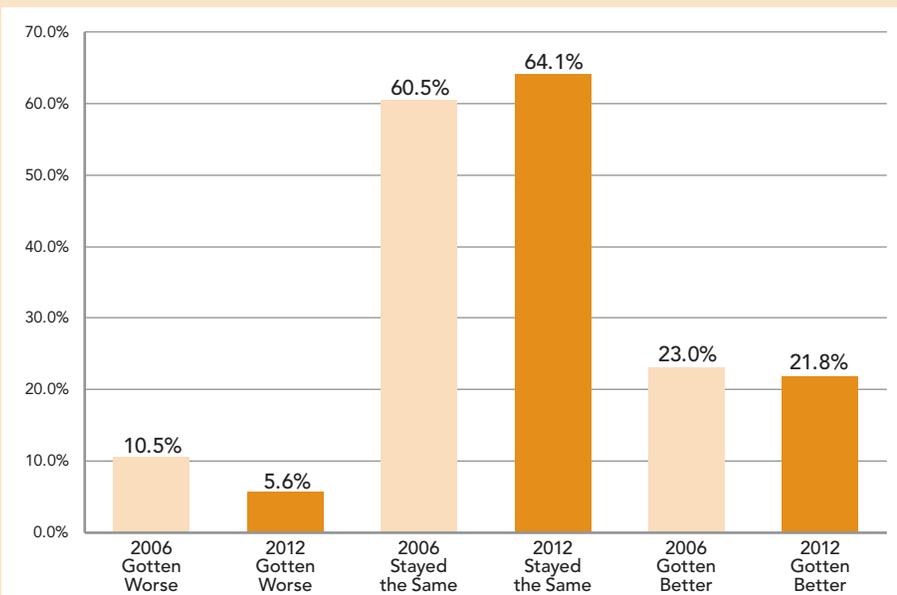
The respondents identified the top 4 priorities for Brookfield as: maintain quality of the area’s public schools, encourage redevelopment of commercial areas, maintain tax base to provide high level of services and improve traffic movement in the City.

The Common Council used the results of the survey as part of its process to establish community priorities for the next two years. The survey will also be used during the 2013-2014 budget preparations and deliberations. Copies of the results of the survey and a summary video are posted on the city’s website at: <http://www.ci.brookfield.wi.us/index.aspx?NID=825>

According to Mayor Steven Ponto, “The Brookfield Survey is an important tool for my office and the Common Council in assessing the community’s satisfaction with City services, programs and infrastructure. The survey will also assist us in establishing priorities. Despite the economic recession and its impacts

on households, and in the midst of political tensions across the State, I am highly pleased and reassured that the vast majority of our citizens who took their time to complete the survey have found that Brookfield remains a solid community in which to live, raise a family, and conduct business. These positive results are reinforced by the findings from the independent survey consultants that find Brookfield compares well to our counterparts within Wisconsin and the region, and nationally. I am highly appreciative of all residents, community volunteers, businesses, school representatives, elected officials and city staff that collectively sustain Brookfield’s success. We encourage all residents to remain engaged and continue to provide feedback and suggestions to your elected and appointed officials.”

Quality of Life in Your Neighborhood — City of Brookfield
(Comparison between 2006 and 2012 survey)



Source: Cobalt Community Research



Brookfield Public Library

"Where to go, when you want to know!"

Library Hours

Monday-Thursday..... 9 a.m. to 9 p.m.
 Friday and Saturday..... 9 a.m. to 5 p.m.
 Sunday (October-May)..... 1 to 4 p.m.
 Phone (262) 782-4140

www.brookfieldlibrary.com

Bzzzzzz

You are invited to **BUG**, the Brookfield Users' Group, a drop-in, hands-on session designed to provide you an opportunity to ask any questions about computers. First Friday of every month at 10:00 a.m. **September 7; October 5; November 2; December 7**

Are you "At Knits End"?

Then join fellow knitters, both novices and experts. 1:00-3:00 p.m. **Tuesdays: September 4 and 18; October 2 and 16; November 6 and 20**

Wii Bowling for the Seasoned Bowler

All the fun without having to rent shoes or throw

Hands on Internet Classes for Adults

Registration is required. Keyboard and Mouse skills required.

September 17	Monday	2-3:00 p.m.	Introduction to the Internet 1
September 24	Monday	2-3:00 p.m.	Introduction to the Internet 2
October 11	Thursday	7-8:00 p.m.	Email
October 18	Thursday	7-8:00 p.m.	Advanced Email
November 6	Tuesday	2-3:00 p.m.	Introduction to the Internet 1
November 13	Tuesday	2-3:00 p.m.	Introduction to the Internet 2
November 19	Monday	2-3:00 p.m.	Email
November 26	Monday	2-3:00 p.m.	Advanced Email

Basic WORD Classes

Keyboard and Mouse skills required. Please register for a Part 1 and Part 2.

October 19	Friday	10-11:00 a.m.	Part 1
October 26	Friday	10-11:00 a.m.	Part 2

Basic Computer Class

No computer skills required. Learn what computers are all about. Registration required.

September 13	Thursday	10-11:00 a.m.
November 1	Thursday	2-3:00 p.m.

a heavy ball! We bowl on the second Friday of the month at 10:00 a.m. in the Community Room. **September 14; October 12; November 9**

Reads-to-Reel Movie Discussion

Call the library for the movie selections. Movies are available for checkout at the Circulation Desk. **Thursdays: September 27; October 25.**

Book Clubs at the Library

Anyone interested in reading and discussing these titles is welcome. Books are available at the Circulation Desk about one month before the discussion.

Armchair Travel

Tuesday, August 21, 10:00 a.m.

The Sweet Life in Paris by David Lebovitz

Tuesday, September 18, 10:00 a.m.

Wildflower by Mark Seal

Tuesday, October 16, 10:00 a.m.

A Year in the Village of Eternity by Tracey Lawson

Tuesday, November 20, 10:00 a.m.

In the Valley of Mist by Justine Hardy

Talking About Books

Thursday, September 6, 7:00 p.m.

Main Street by Sinclair Lewis

Thursday, November 1, 7:00 p.m.

Driven by Roger Hirons

It's All Elementary — Mystery Book Club

Monday, September 10, 7:00 p.m.

Saturday the Rabbi Went Hungry by Harry Kemelman

Monday, October 8, 7:00 p.m.

Death by Darjeeling by Laura Childs

Monday, November 12, 7:00 p.m.

2013 Book Selection and *A Fatal Grace* by Louise Penny

"Great Lives" Biography Book Group

Monday, September 24, 1:00 p.m.

House of Gucci by Sara Gay Forden

Monday, October 22, 1:00 p.m.

Eleanor Roosevelt, Volume 1 by Blanche Wiesen Cook

Monday, November 26, 1:00 p.m.

Catherine the Great: Portrait of a Woman by Robert Massie

Short and Sweet Book Club — NEW

Thursday, September 13, 1:00 p.m. —

First meeting for selections

This book club will read short fiction and enjoy a sweet treat. **Thursdays: September 13; October 11; November 8.**



Getting to Know Medicare

Tuesday, September 11, 7:00 p.m. OR Wednesday, September 12, 2:00 p.m.

Have your Medicare questions answered by John Leis.

Local Author John Sponcia

Thursday, September 13, 7:00 p.m.

The author, comments on current events and pop culture to entertain, provoke and trigger all generations to think about America's condition.

Brookfield Brew

Fourth Tuesday, 10:00 a.m.

The Brew is an informal group open to all who enjoy discussing a wide range of topics. Light refreshments served. September 25; October 23; November 27.

A Taste of Chocolate

Wednesday, September 19, 6:30 p.m.

Julie Waterman of Indulgence Chocolatiers will give a brief history of chocolate and then show you how to properly taste chocolate. Immediately apply that knowledge by enjoying a few chocolate creations.

Registration required.

Houdini: His Life and His Legend

Monday, September 24, 7:00 p.m.

True stories of the master magician. Presented by William Pack.

The Amish, Mennonites and Hutterites

Thursday, September 27, 7:00 p.m.

Learn the facts about the culture and beliefs of these groups from local author Richard Dawley.

College Planner David Cheever

Tuesday, October 9 OR Tuesday, December 4, 7:00 p.m.

Hear about college funding and selection options for students in the State of Wisconsin.

Stars and Stripes Honor Flight Program

Monday, October 22, 7:00 p.m.

Representatives and veterans will share what their group is doing to honor Wisconsin World War II veterans.

Harriet Beecher Stowe

Wednesday, October 24, 7:00 p.m.

Meet one of America's most influential authors as professional storyteller and actress Paddy Lynn portrays the author and humanitarian.

Haunted Library

Thursday, October 25, 6:30-7:30 p.m.

Library Friends

Be a friend of the Library! Contact the friends at friendsbrookfieldlibrary@yahoo.com and look for them on Facebook.

Our annual celebration of spooky fun is back in the Library Courtyard. Appropriate for ages 8 and up.

Tales from Beyond

Monday, October 29, 6:30 p.m.

Bruce Hetzler presents tales of mayhem, mental powers and the macabre! Intended for ages 13 and above.

Diabetes: What you need to know

Tuesday, October 23, 6:30 p.m.

Batul Valika, MD will discuss diagnosis, prevention and treatment. Registration required.

Common Scams and Schemes

Tuesday, November 13, 7:00 p.m.

Susan Bach of the BBB will teach you how to stay in control of your identity, your money, and your life.

Polaris is coming in November

A new and improved online catalog, with a new look, easier searches and log-in, reading tracker and text notification is coming soon. Watch the Library for more details about this exciting change!

E-readers and your Library

The Library provides books for you to download to your portable reading device. We also have tip sheets and classes to teach you how to use them. Contact the Library for more information.

Storytimes and Sing-Alongs!

Sessions for infants-10 year-olds.

Family Fun Nights

Sing alongs the first Tuesday of the month, 7:00-7:30 p.m.

Craft Saturdays

September 15, October 20, November 17

In the Harnischfeger Room from 10:00 a.m. to 4:00 p.m. Drop-in, seasonal craft-making for children up to age 12.

Read to Rover

Your child can practice reading aloud to a Certified Therapy Dog. Registration required.

Session I: Sept. 10-Oct. 13

Session II: Oct. 15-Nov. 17

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Reading Buddies

Practice reading aloud to your own teen-age buddy.

Registration required.

Halloween Activities for all ages

Thursday, October 25, 1:00-8:00 p.m.

Stop by the Children's Department and join in the fun.

Bookmark Contest — October 1-31

Get entry forms at the Children's Desk. Winning designs will be distributed beginning November 16. All entries will be displayed in the library.

Thanksgiving Craft Day

Wednesday, November 21, 10:00 a.m.-4:00 p.m.



FIRE DEPARTMENT

911: What's your Emergency?

Making the 911 Call: What to Expect:

When you dial 911, the system directs your call to a public safety dispatch center. In Brookfield this is the Waukesha County Dispatch, which is staffed by highly trained personnel.

It is important that you stay on the line and tell the dispatcher what help is needed and where it is needed.

Dispatchers are trained to ask you questions that are helpful in determining which agency should respond and how quickly. By answering these questions you are helping them provide the best possible response.

There are no charges for calling 911 to request assistance, but there may be charges for services provided, such as ambulance transportation.

You can dial 911 from a payphone without depositing a coin.

If you have a cellular phone, you can dial 911 and your call will be answered by a dispatcher. There is no charge for a 911 call from a cellphone.

Police, Fire and EMS will respond to your medical needs as soon as possible.

Before There's an Emergency:

When accidents happen you often need to act quickly, but in the terror of the moment it's easy to become confused and disoriented. That is why experts recommend that you prepare for an emergency before it happens by gathering all the information you'll need to provide the 911 operator and the emergency team. This 911 information is also essential to have on hand for a caregiver, relative, or friend, if you are not at home, or in case you are incapacitated. It should include:



- Your street address, apartment number, and closest cross street.
- A call-back number, in case emergency personnel have additional questions.
- Chronic medical conditions, if any; and medications.
- Recent medical events, if any.

For non-life threatening emergency, please use our seven digit numbers:

**FIRE and EMS:
262-782-8932**

POLICE: 262-787-3702

Post 911 information on your refrigerator or near the telephone, along with emergency numbers and contact information for physicians, family members and close neighbors. Make sure that everyone in your household knows about the 911 checklist.

What to Do While You Wait:

Do not hang up on the 911 operator unless you are instructed to do so. While you are waiting for emergency personnel to arrive you should do the following:

- If the person is not breathing, begin CPR.
- Stay calm and reassure the person that help is on the way.
- Make the person as comfortable as possible.
- Gather the person's medications to give to the emergency team.
- Move furniture to allow access to the person.
- Recall the facts: How long has the person been sick? How long has he been unconscious? When did the accident happen?
- Have someone at the door to let in the emergency personnel and guide them to the person. During this time it is best to separate pets from the scene.
- Have any medical forms handy, especially DNR and Power of Health Care.
- Ride with the patient to the hospital to continue to help with information and support.



Leaf Burning

Leaf burning leads to air pollution and is a health and fire hazard. For those who already suffer from asthma and other breathing disorders, leaf burning can be extremely hazardous. If you do choose to burn leaves, be considerate of your neighbors. During dry weather conditions burning of leaves and yard debris presents an increased risk that fire may spread to homes or buildings.



During extreme conditions the City may ban burning that would constitute a public nuisance affecting safety. Please check the City of Brookfield website for burn ban information. Please consider recycling leaves and yard debris as an option to reduce hazards to individuals and the environment. Do not burn wet or damp yard waste and follow the rules for leaf burning listed below:

- Leaf burning is permitted on Tuesdays, Thursdays, and Saturdays from 8:00 a.m. to 7:00 p.m. when the wind is less than 15 mph.
- No flammable liquids are permitted and no burning of garbage or construction material is allowed.
- Combustible material must be less than two feet high and no larger than five feet in diameter.
- Material must be a minimum of 25 feet from the front lot line, 15 feet from the side lot line, and 10 feet from the rear lot line.
- The fire must be watched at all times and a fire extinguisher or garden hose must be present and ready for immediate use.

Trash Delay

Trash will not be collected on Thanksgiving Day, Thursday, November 23. Pickup on Thursday and Friday will be delayed one day following the holiday. Veolia will work on Saturday to finish the routes for the week. Remember to have garbage and recyclables out by 7:00 a.m.

City Hall Closed

The City of Brookfield administrative offices will be closed on Thursday and Friday, November 22 and 23, for the Thanksgiving holiday.

Election Information — November 6

Polling Places are open from 7:00 a.m. to 8:00 p.m.

Mail in registration is allowed 20 days prior to an election. The last day to register by mail for the

District 7 Meeting

There will be a District 7 Informational Meeting on Wednesday, October 10th at 7:00 p.m. in the Common Council Chambers. The Brookfield and New Berlin Fire Chiefs will be in attendance to answer your questions about the Auto Aid Agreement.

November 6 election is **October 17**. After the mail-in cut-off date, you will only be permitted to register in person at City Hall, Monday-Friday, between the hours of 8:00 a.m. and 5:00 p.m. or at the polling place on Election Day. Acceptable proof of residency is required to register for first time voters and registration after the cut-off date. (*see listing for acceptable documents*). Last day to register to vote in the City Clerk's office is Friday, November 2.

The following is a listing of acceptable proof of residence under state law.

NOTE: the document must contain the elector's **current and complete name and current residential address**:

- A current and valid driver's license or Wisconsin identification card (*we must have the voter's driver's license number or identification card number if one has been issued to them*).
- A real estate tax bill or receipt for the current year or the year preceding the date of the election.
- A residential lease which is effective for a period that includes Election Day (not for first-time voters registering by mail).
- A university, college or technical college identification card **ONLY** valid if the voter provides a fee receipt dated within the last 9 months or a certified housing list that indicates citizenship.
- A utility bill for the period no earlier than 90 days before Election Day.
- A bank statement.
- A paycheck.
- A check or other document issued by a unit of government.

The registration form may be downloaded and printed from the City's Election page at www.ci.brookfield.wi.us. If you are a first time voter in Wisconsin, you are required to provide proof of residency upon registering.

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To register by mail during early registration, mail your registration form to: Attn: City Clerk, 2000 N. Calhoun Road, Brookfield, WI 53005.

If you have moved within Brookfield since you last voted, you will need to re-register. **If you are registered to vote in the City of Brookfield at your current residential address, you do not need to re-register again. Your name will already appear on the poll list at the poll site.**

To check your voter registration and find information including your Ward, Sample Ballots, Polling Places, and Elected Officials go to: <http://vpa.wi.gov> (Voter Public Access). This link is also accessible from our website.

Polling Places

District 1 — Wards 1, 2, 3	Immanuel Baptist Church, 4250 N. 137th St.
District 2 — Wards 4, 5, 6, 7	Burleigh Elementary School, 16185 W. Burleigh Pl.
District 3 — Wards 8, 9, 10	Dixon Elementary School, 2400 Pilgrim Square Dr.
District 4 — Wards 11, 12, 13	Brookfield Elementary School, 2530 N. Brookfield Rd.
District 5 — Wards 14, 15, 16, 17	Public Safety Building, 2100 N. Calhoun Rd.
District 6 — Wards 18, 19, 20, 21	Swanson Elementary School, 305 N. Calhoun Rd.
District 7 — Wards 22, 23, 24	St. Luke Catholic Church, 18000 W. Greenfield Ave.

I Wonder How that Works

Question: What is the difference between absentee voting and early voting?

Answer: The Wisconsin Legislature has recognized that it is difficult for many individuals to get to the polling site on Election Day and has established the privilege of absentee voting as an extension of the right to vote on Election Day. Many groups and individuals refer to the absentee voting process as “early voting”. In fact, some groups send out mailings which promote “early voting” and include an absentee ballot request form which is pre-printed with the voter’s name and address and a return address for the municipal clerk. The City routinely takes calls from concerned residents who believe these promotional mailings are coming from the City Clerk. However, these are not coming from the Clerk and can sometimes contain inaccurate information. These mailings often refer

to “early voting” but technically Wisconsin does not offer “early voting” which is a different process offered by some other states. Here in Wisconsin, an elector who is unable or unwilling to go to the polling site on Election Day may cast an absentee ballot. The absentee ballot is secured in an absentee ballot certificate envelope which must be signed by the voter and a witness who certifies by their signature that they witnessed the execution of the voting procedure by the voter, not how the elector voted. Among other statements contained in the certification, the voter and the witness each certify that they are qualified electors of the municipality and that the process was followed as stated.

Question: What happens to my absentee ballot after I have voted?

Answer: The ballot is returned by mail or in person to the Clerk who records the return of the envelope in an absentee ballot log and secures it for delivery on Election Day to the various polling sites. On Election Day, the absentee ballot envelope is reviewed by Election Inspectors who determine whether the ballot envelope will be accepted or rejected. Accepted ballot envelopes are processed as if the voter is appearing before them at the polls. The absentee voter is assigned a voter number which is recorded into the log poll book, the envelope is opened and the ballot is fed into the tabulation equipment at the polls by the poll worker. While absentee voting is a good alternative when needed, it does have its drawbacks. The cost of absentee voting is higher than voting at the poll site because every ballot must be individually secured inside a special envelope; ballots mailed must contain postage both ways; and seasonal employees must be staffed for both ends of the process. Poll workers are seasonal employees who are paid a wage by the municipality. More significantly for the elector, is that the polling site has voter tabulation equipment that will alert an in-person voter to a ballot error that could result in the vote not being counted. This is especially important during partisan elections when cross over voting is a concern. Absentee voters are not present to make ballot corrections at the polling site so they must be very careful to read the ballot instructions and execute the marking of the ballot correctly.

What Does That Department Do??

The Inspection Services Department is responsible for the administration of both state and local construction codes. The City of Brookfield property owner is our customer and it is our main goal to insure their safety and the quality of housing and commercial stock in



the community. However, we don't just perform building permit inspections. We also administer and enforce the sign code (including the removal of hundreds of illegally placed signs), regulations pertaining to environmentally sensitive areas, and a variety of property maintenance regulations. The Code Compliance division addresses complaints, including grass cutting, house painting, abandoned vehicles, storage of material outside, etc.

If you're thinking about a future construction project, please take a look at the Inspection Services page at www.cityofbrookfield.com. There are information sheets for a variety of projects that will help you understand the process. There is also a link to the municipal code that is helpful to many. The Inspection Services Department is open from 7:00 a.m. to 5:00 p.m. Please contact us at 262-796-6646 with any questions or comments.

ELMBROOK HUMANE SOCIETY



Know the Signs, Prevent The Bite!

Every day in the United States 1,000 people seek treatment for dog bites. Dog bites are much more common than people think. Did you know that:

- 82% of dog bites treated in the emergency room involve children 15 and under — with children 5-9 being the most at risk age group; 65% are bitten on the face or neck.
- 75% of dog bite victims know the dog that bit them.
- Intact male dogs bite more than dogs that have been spayed or neutered.

Even the most docile and well-trained dog is capable of biting and causing injury! Most dogs bite people in their own home or yard. Owners must be responsible for knowing their dog's comfort zone and not putting them in situations where a bite may occur. Dogs almost always give visible and strong signs that they are anxious or fearful before a bite occurs. Knowing these signs can help you prevent yourself from being bitten, or perhaps get a child out of harm's way:

- **Growling or snapping** — When you approach a dog that growls or snaps you are better off giving them space. Strangely, many animal lovers tend to try and make friends with or comfort the dog. Recognizing what elicits this behavior in your dog can help you avoid future situations where your dog is not comfortable.
- **Raised fur** — When you see a dog with raised fur, it means it is afraid or over-stimulated and it is best to let the dog calm down before any interaction.
- **Rigid body posture** — Dogs are normally relaxed and easy going. If you encounter a dog that is standing stiff, with ears and tail raised high, you should not reach out to touch.
- **Lip licking, yawning or avoiding your gaze** are classic signs dogs use when they are fearful or stressed.

This behavior means "I do not want to engage with you please leave me alone".

- **Seeing the whites of a dogs eyes** — You'll see the whites of a dog's eyes when they turn their head away, but not turn their eyes. It is a sign of anxiety and dogs who are anxious are more likely to bite.



If your dog bites someone and breaks the skin your dog will need to be put in quarantine for 10 days to be observed for any signs of rabies. If your dog

is up to date on its rabies vaccine, you will be able to do the quarantine at home. If not, it will need to be held in an approved facility for 10 days, which is costly for an owner.

A dog that bites out of fear or anxiety is not a bad dog. But an owner who does not properly manage that dog's life is putting the public, and their dog, at risk! Dogs known to act aggressively with strangers, or are not used to children should always be kept on a leash when outside of your home and watched when other people or animals are around.

If you need assistance with assessing or managing your dog's behavior, please contact Elmbrook Humane Society (EBHS). We have wonderful training opportunities for owners to help with anything from basic obedience to more specialized training and behavior plans. Call EBHS at 262-782-9261 for more information.



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www.ci.brookfield.wi.us

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RESIDENT/BUSINESS BROOKFIELD, WISCONSIN

FINANCE DEPARTMENT



Past Due Utility Bill Payments

Third quarter utility bills will arrive during the first week of October. On the top portion of your bill, utility customers with past due amounts will have an amount listed next to “**Balance at Billing.**” Any “**Balance at Billing**” amount not paid by November 1, 2012 will be transferred to the property tax bill with an additional 10% penalty (per Wisconsin law).

Ways to Make Utility Payments

The City offers multiple ways to pay your utility bills.

- Sign up for automatic bill payments — Use our form, which can be found on the City website, or at the Treasurer’s office, to have City utility payments automatically deducted from your bank account on the bill’s due date. The form for automatic bill

payments can be found online at: <http://www.cityofbrookfield.com/>, click on the Payments button.

- Use the “Drop-box” — enclose your bill and check for payment in an envelope and place in our “Drop-Box.” This box is located directly across the driveway from the clock tower entrance at the northwest corner of City Hall. Credit cards are accepted for utility payments **online only** and made using the Payments button on the City’s website. There is a nominal convenience fee charged by the credit card provider for this service, and a maximum charge amount.
- If you use an online bill pay service, please make sure to enter the entire account number as shown on the bill to ensure that the payment is applied to the correct account.
- Cash and check payments can be made in person at the Treasurer’s office, Monday-Friday 8:00 a.m. to 5:00 p.m.

Caregiver Connection — United Way

Are you a caregiver? Do you know someone who could use help taking care of a senior? Many people in Brookfield and throughout Waukesha County are helping a senior, and could use information and assistance. The Caregiver Connection, a program of United Way in Waukesha County, helps any caregiver of a senior in Waukesha County (no matter how few or many hours you provide care) to get connected to information, services and assistance 24 hours a day. Caregivers can access help at www.TheCaregiverConnection.org or by calling 262-548-7848 (toll free 866-677-2372) to find out what is available and how to begin to get help. When caregivers are healthy and refreshed, they can give better care.

Need Help? Call 2-1-1

211/First Call For Help 

2-1-1™

Get Connected. Get Answers.

Mental Health Association in Waukesha County, Inc.

What Is 2-1-1/First Call For Help?

A confidential helpline that offers supportive services and connections to the social services you need. 2-1-1/FCFH makes the connections that can help you find solutions.

Call 2-1-1 or 262-547-3388