

City of Brookfield 2012 Core ACSI Scores

		Local Government	Leaders are trustworthy	Well managed services	Well trained employees	Effective communication	Ensures quality neighborhoods	Business development promotion	Open to citizen ideas	Promotes energy-efficiency
2012 Overall Satisfaction		75	77	78	77	76	77	74	68	71
Length of Residency	One year or less	74	67	75	76	74	80	72	70	61
	1-5 years	75	76	77	77	75	77	75	71	65
	6-10 years	76	77	79	79	78	79	76	71	71
	10-20 years	73	74	76	75	73	75	73	65	69
	20 years or longer	76	78	78	78	76	77	73	69	73
Do you own or rent/lease your residence?	Own	75	77	78	77	75	77	73	68	71
	Rent/Lease	81	84	83	80	85	83	82	81	74
Age	Under 18	-	-	-	-	-	-	-	-	-
	18 to 24	-	-	-	-	-	-	-	-	-
	25 to 34	76	76	79	78	74	79	75	70	69
	35 to 44	73	73	76	75	74	75	70	67	63
	45 to 54	73	75	76	75	74	76	72	67	67
	55 to 64	73	75	77	77	75	76	72	65	68
	65 or over	78	80	80	80	78	78	76	72	77
Education	Some high school	-	-	-	-	-	-	-	-	-
	High school graduate	77	77	77	78	76	79	77	72	78
	Some college	74	77	78	77	75	76	72	67	72
	College graduate	76	77	78	78	76	77	74	69	73
	Graduate degree(s)	74	76	78	77	75	76	74	67	65
Home Value	Under \$150,000	75	77	79	79	76	77	76	71	72
	\$150,000 - \$199,999	74	74	76	75	74	75	73	67	72
	\$200,000 - \$299,999	75	76	77	78	75	77	74	68	72
	\$300,000 - \$399,999	75	77	78	77	76	77	74	68	71
	\$400,000 - \$499,999	76	81	81	79	77	79	72	70	66
	\$500,000 or higher	76	78	79	79	78	78	72	71	69
Marital Status	Single	73	74	75	76	75	75	74	66	69
	Married/living with partner	75	77	78	78	75	77	73	68	70
	Widowed/separated/ divorced	78	80	80	79	79	79	77	74	77
Household Composition	Child(ren) age 12 or under	74	76	78	76	75	77	72	68	65
	Child(ren) over age 12	74	76	78	78	75	77	73	68	67
	Parent age 65 or older	74	75	78	77	71	74	72	68	75
	None of these	76	78	78	78	77	77	74	69	74
Gender	Male	74	76	77	77	75	76	72	67	70
	Female	76	78	79	78	77	78	76	70	73
Alderman District	1st	74	75	78	76	74	74	72	67	69
	2nd	75	78	77	77	76	78	73	68	73
	3rd	76	78	78	78	77	78	76	69	71
	4th	77	79	80	80	77	79	75	71	72
	5th	75	76	78	77	77	76	73	66	68
	6th	75	76	77	77	75	76	73	68	73
	7th	74	76	77	76	73	75	73	68	69
Employment Status	Yes	72	74	75	76	73	74	71	65	68
	No, outside the City	74	75	77	76	75	76	73	67	68
	No, I am unemployed	73	74	75	76	73	76	68	66	64
	I am retired	78	80	81	80	79	77	77	72	77

City of Brookfield 2012 Core ACSI Scores

		Economic Health	Living costs	Quality of jobs	Affordability of housing	Availability of jobs	Stability of property values	Strength of local economy	Transportation Infrastructure	Road maintenance	Road signage	Traffic free of congestion	Public transportation options	Bicycle and foot traffic space
2012 Overall Satisfaction		68	69	70	65	62	68	70	63	66	72	57	41	63
Length of Residency	One year or less	67	67	68	62	63	67	72	62	65	70	56	42	58
	1-5 years	66	66	67	64	60	68	69	62	65	72	58	41	56
	6-10 years	67	68	69	65	63	63	68	63	67	72	58	39	60
	10-20 years	66	66	69	63	60	66	69	61	63	69	56	40	59
	20 years or longer	70	72	72	66	64	70	72	65	67	73	57	41	67
Do you own or rent/lease your residence?	Own	68	69	70	65	62	68	70	63	66	72	57	40	63
	Rent/Lease	71	69	67	63	63	77	76	65	68	76	57	40	63
Age	Under 18	-	-	-	-	-	-	-	-	-	-	-	-	-
	18 to 24	-	-	-	-	-	-	-	-	-	-	-	-	-
	25 to 34	70	71	73	66	67	69	74	62	63	71	57	43	55
	35 to 44	65	65	68	63	61	63	67	61	64	71	56	39	56
	45 to 54	66	68	68	63	62	65	67	61	64	71	56	39	60
	55 to 64	66	68	68	63	60	67	69	61	65	70	55	40	61
	65 or over	71	73	74	68	65	72	74	67	69	75	59	42	70
Education	Some high school	-	-	-	-	-	-	-	-	-	-	-	-	-
	High school graduate	71	72	72	68	62	72	72	68	68	74	62	53	70
	Some college	69	70	71	66	63	69	72	62	64	69	54	43	67
	College graduate	69	70	71	65	63	69	71	64	66	73	58	41	64
	Graduate degree(s)	66	68	68	64	61	66	69	62	66	71	57	35	58
Home Value	Under \$150,000	71	73	74	70	67	70	73	66	67	74	57	46	69
	\$150,000 - \$199,999	66	67	67	63	58	66	69	62	64	69	56	41	62
	\$200,000 - \$299,999	69	71	71	65	62	69	71	64	67	72	57	42	65
	\$300,000 - \$399,999	68	69	70	65	63	70	71	63	67	73	57	36	62
	\$400,000 - \$499,999	68	69	69	64	63	68	70	64	68	74	58	37	59
	\$500,000 or higher	65	65	70	62	62	62	67	63	64	73	59	41	61
Marital Status	Single	66	67	68	62	59	65	70	60	64	70	53	36	57
	Married/living with partner	68	70	70	65	62	68	71	63	66	72	57	40	64
	Widowed/separated/ divorced	70	71	71	66	62	69	71	65	69	74	58	41	66
Household Composition	Child(ren) age 12 or under	66	67	69	64	63	65	69	62	65	72	58	41	56
	Child(ren) over age 12	66	68	69	63	62	66	68	62	65	72	55	40	61
	Parent age 65 or older	66	68	69	66	66	65	66	63	66	70	57	46	65
	None of these	70	71	71	66	63	70	72	64	67	73	58	40	66
Gender	Male	68	69	69	65	61	68	70	64	67	72	57	41	64
	Female	69	71	71	65	64	69	71	62	66	72	56	40	61
Alderman District	1st	67	68	70	65	60	68	69	64	69	73	56	41	63
	2nd	70	72	72	66	65	70	72	62	66	71	59	39	59
	3rd	69	70	71	65	63	69	72	65	68	74	60	38	66
	4th	69	72	71	64	64	68	71	65	68	74	60	39	62
	5th	70	72	72	68	60	70	71	65	68	73	58	41	69
	6th	65	66	68	63	61	65	68	61	62	71	53	42	62
	7th	68	70	69	65	63	69	71	63	66	70	57	43	62
Employment Status	Yes	67	68	70	64	63	66	70	62	65	70	56	38	61
	No, outside the City	66	68	69	64	62	66	69	62	65	71	56	41	60
	No, I am unemployed	64	65	67	61	57	64	66	61	64	71	56	43	58
	I am retired	71	73	73	68	64	71	74	66	69	75	59	42	69

City of Brookfield 2012 Core ACSI Scores

		Fire and Emergency Medical Services	Adequate fire coverage	Fire prevention education	Effectiveness at fires	Effectiveness at emergencies	Utility Services	Water quality	Adequate garbage collection	Recycling center	Storm water drainage/flood control
2012 Overall Satisfaction		84	85	80	86	88	75	68	83	80	65
Length of Residency	One year or less	80	82	70	85	83	71	61	78	73	67
	1-5 years	81	83	76	81	83	71	61	78	77	63
	6-10 years	82	84	81	87	89	73	63	81	82	60
	10-20 years	82	83	78	84	86	73	63	81	77	64
	20 years or longer	86	86	82	88	89	77	72	85	81	66
Do you own or rent/lease your residence?	Own	84	85	80	86	88	75	68	83	80	65
	Rent/Lease	88	87	85	89	91	76	65	83	81	74
Age	Under 18	-	-	-	-	-	-	-	-	-	-
	18 to 24	-	-	-	-	-	-	-	-	-	-
	25 to 34	80	81	74	76	81	71	59	78	76	65
	35 to 44	81	83	80	84	84	70	62	76	76	60
	45 to 54	82	82	79	85	86	73	64	82	78	62
	55 to 64	82	83	78	85	87	73	66	81	78	63
	65 or over	88	89	83	88	90	80	74	87	84	70
Education	Some high school	-	-	-	-	-	-	-	-	-	-
	High school graduate	86	86	84	86	87	70	86	86	86	84
	Some college	84	84	81	87	88	76	65	84	81	66
	College graduate	84	85	80	86	87	75	68	83	79	64
	Graduate degree(s)	83	84	79	86	88	73	67	80	79	64
Home Value	Under \$150,000	84	85	82	88	88	76	67	83	82	71
	\$150,000 - \$199,999	83	82	78	85	88	75	64	83	81	65
	\$200,000 - \$299,999	84	85	80	87	88	75	67	83	81	64
	\$300,000 - \$399,999	84	85	81	86	87	75	71	82	79	64
	\$400,000 - \$499,999	84	85	80	85	88	74	69	81	79	64
	\$500,000 or higher	84	85	82	86	88	75	67	83	78	67
Marital Status	Single	81	80	78	84	87	72	64	79	79	65
	Married/living with partner	84	85	80	86	88	75	67	83	80	65
	Widowed/separated/ divorced	86	87	83	88	90	77	70	85	81	67
Household Composition	Child(ren) age 12 or under	82	84	80	84	85	72	64	79	76	61
	Child(ren) over age 12	83	84	80	88	88	74	66	82	79	62
	Parent age 65 or older	84	85	78	86	88	76	70	80	81	70
	None of these	85	86	81	87	88	77	70	84	81	66
Gender	Male	83	85	78	85	87	75	69	82	78	65
	Female	85	85	82	88	89	75	65	83	83	64
Alderman District	1st	84	86	80	85	87	75	68	82	80	63
	2nd	82	81	78	83	85	74	69	83	79	60
	3rd	83	84	79	86	87	76	69	84	80	64
	4th	85	86	82	87	88	76	69	81	81	68
	5th	87	89	83	91	92	77	68	85	83	66
	6th	84	86	80	86	87	74	65	81	79	67
	7th	83	82	77	88	88	74	68	62	78	63
Employment Status	Yes	82	82	77	85	87	73	65	82	79	62
	No, outside the City	82	83	79	85	86	73	64	81	78	63
	No, I am unemployed	82	82	78	81	84	72	58	77	80	67
	I am retired	87	88	83	88	90	80	75	87	83	69

City of Brookfield 2012 Core ACSI Scores

		Law Enforcement	Efficient handling of calls	Safety education	Responsiveness	Property Taxes	Fairness of appraisals	Quality received for taxes	Parks and Recreation	Facilities meet your needs	Facility maintenance	Quality of programs	Variety of programs	Public plantings maintenance
2012 Overall Satisfaction		80	82	80	78	67	65	69	78	78	79	79	79	79
Length of Residency	One year or less	78	79	80	74	67	68	69	74	75	75	73	70	77
	1-5 years	80	80	79	77	62	58	65	77	76	78	74	74	78
	6-10 years	81	82	83	78	67	65	69	79	78	81	79	78	80
	10-20 years	77	79	78	74	64	63	66	77	76	78	78	78	78
	20 years or longer	81	83	81	79	69	66	71	79	79	80	80	80	79
Do you own or rent/lease your residence?	Own	80	81	80	78	67	65	69	78	77	79	78	78	79
	Rent/Lease	84	85	84	82	-	-	-	83	83	83	83	84	83
Age	Under 18	-	-	-	-	-	-	-	-	-	-	-	-	-
	18 to 24	-	-	-	-	-	-	-	-	-	-	-	-	-
	25 to 34	80	81	77	80	65	64	67	78	78	80	75	72	80
	35 to 44	80	80	81	76	61	59	64	77	78	77	75	76	77
	45 to 54	77	78	80	74	65	62	66	77	77	79	79	77	78
	55 to 64	78	79	78	76	65	64	68	75	75	77	76	76	76
65 or over	83	86	83	80	72	69	73	82	81	83	83	83	83	
Education	Some high school	-	-	-	-	-	-	-	-	-	-	-	-	-
	High school graduate	82	83	82	80	72	69	74	80	80	81	80	81	79
	Some college	80	81	80	76	68	65	71	77	75	78	79	79	79
	College graduate	80	81	80	77	67	64	69	79	78	80	80	79	79
	Graduate degree(s)	81	82	81	79	66	64	67	78	78	79	77	78	78
Home Value	Under \$150,000	82	84	82	78	69	67	71	80	80	81	78	80	82
	\$150,000 - \$199,999	80	82	80	77	66	63	70	78	77	80	79	79	78
	\$200,000 - \$299,999	80	81	80	78	68	66	70	79	77	80	79	78	80
	\$300,000 - \$399,999	79	81	80	78	67	65	68	78	77	79	79	78	79
	\$400,000 - \$499,999	80	83	80	76	67	66	67	75	78	77	77	77	75
	\$500,000 or higher	81	82	83	80	63	60	67	80	80	81	80	80	79
Marital Status	Single	81	82	80	80	65	64	67	74	74	77	77	75	76
	Married/living with partner	79	81	80	76	67	65	70	79	78	80	79	79	79
	Widowed/separated/ divorced	82	83	81	81	67	64	70	80	80	80	81	81	81
Household Composition	Child(ren) age 12 or under	81	81	81	78	63	60	65	78	79	79	76	77	79
	Child(ren) over age 12	80	80	81	77	65	62	67	77	77	79	78	77	78
	Parent age 65 or older	82	83	84	80	65	63	68	75	76	82	79	74	74
	None of these	80	83	81	77	69	68	71	79	78	80	80	80	80
Gender	Male	79	81	78	76	66	63	68	77	76	79	77	78	78
	Female	81	82	83	79	69	67	71	79	79	81	80	79	80
Alderman District	1st	78	80	79	75	66	63	68	79	77	79	80	80	79
	2nd	79	80	79	76	68	65	71	80	79	80	79	81	81
	3rd	79	82	82	76	68	66	70	78	79	79	78	79	78
	4th	81	81	81	80	67	66	69	79	79	80	79	79	81
	5th	81	84	81	78	70	67	72	80	79	82	80	80	80
	6th	81	83	81	79	66	63	67	78	77	79	78	77	79
	7th	80	82	79	79	68	66	69	74	74	77	76	74	76
Employment Status	Yes	80	80	79	78	65	62	68	77	77	79	78	77	78
	No, outside the City	78	80	79	77	64	63	66	77	77	78	77	77	77
	No, I am unemployed	78	78	81	74	63	62	64	78	76	81	78	76	79
	I am retired	83	85	83	79	72	69	75	81	80	82	82	81	82

City of Brookfield 2012 Core ACSI Scores

	Library	Hours of operation	Adequacy of resources	Book selection	Community Events	Range of cultural offerings	Strong/vibrant art community	Variety of events	Community Satisfaction	Overall satisfaction	Compared to expectations	Compared to ideal	
2012 Overall Satisfaction	83	83	83	82	73	73	73	73	71	76	68	69	
Length of Residency	One year or less	83	85	83	79	67	65	67	66	72	77	70	68
	1-5 years	79	80	80	78	67	64	68	67	70	74	67	67
	6-10 years	82	82	82	81	71	71	71	71	71	76	70	67
	10-20 years	80	81	81	80	71	71	72	71	69	74	66	67
	20 years or longer	84	84	85	84	76	76	76	75	72	77	69	71
Do you own or rent/lease your residence?	Own	83	83	83	82	73	72	73	73	71	76	68	69
	Rent/Lease	88	91	89	86	79	77	79	80	77	80	76	74
Age	Under 18	-	-	-	-	-	-	-	-	-	-	-	-
	18 to 24	-	-	-	-	-	-	-	-	-	-	-	-
	25 to 34	79	79	80	77	65	60	66	65	71	75	69	67
	35 to 44	81	81	82	80	67	66	68	66	69	74	67	66
	45 to 54	79	79	80	79	71	70	72	71	69	74	67	68
	55 to 64	81	82	82	80	72	73	72	71	69	74	66	66
65 or over	86	86	86	86	79	78	78	79	75	80	71	73	
Education	Some high school	-	-	-	-	-	-	-	-	-	-	-	-
	High school graduate	82	82	81	82	78	78	79	78	73	75	70	74
	Some college	82	82	83	82	76	76	75	75	71	76	68	69
	College graduate	83	83	83	82	74	74	74	74	72	76	69	69
	Graduate degree(s)	83	83	84	82	70	70	70	69	70	75	68	67
Home Value	Under \$150,000	82	82	82	83	76	77	75	74	75	80	70	72
	\$150,000 - \$199,999	82	81	82	81	73	72	72	73	69	73	65	68
	\$200,000 - \$299,999	83	83	84	83	74	73	74	74	71	76	69	69
	\$300,000 - \$399,999	83	83	83	81	72	72	73	71	71	76	67	69
	\$400,000 - \$499,999	82	81	82	81	70	69	71	68	71	75	68	69
	\$500,000 or higher	82	81	83	82	73	72	73	73	73	78	72	70
Marital Status	Single	82	81	84	81	71	73	71	68	68	72	65	65
	Married/living with partner	83	83	83	82	73	73	73	72	71	76	68	69
	Widowed/separated/ divorced	85	85	86	85	77	76	77	78	74	79	70	72
Household Composition	Child(ren) age 12 or under	81	81	81	80	68	67	69	68	71	75	69	68
	Child(ren) over age 12	81	81	82	80	72	71	73	70	71	76	68	69
	Parent age 65 or older	79	78	79	81	75	74	76	75	70	74	66	68
	None of these	84	84	85	84	75	75	75	75	72	77	69	70
Gender	Male	82	82	82	81	72	72	72	71	70	75	67	68
	Female	83	83	84	83	75	74	76	75	72	77	69	70
Alderman District	1st	82	82	83	82	73	73	73	72	72	77	70	69
	2nd	82	82	83	82	73	73	74	72	70	75	67	69
	3rd	82	82	83	81	73	73	73	73	72	77	70	70
	4th	84	85	84	82	73	71	74	72	71	76	67	69
	5th	84	83	84	84	78	77	77	78	73	79	70	71
	6th	82	83	83	82	73	72	73	72	71	76	68	69
	7th	82	81	82	82	72	71	72	72	69	74	66	67
Employment Status	Yes	80	80	80	79	70	70	72	70	70	75	68	68
	No, outside the City	81	80	82	80	71	71	71	70	69	74	67	67
	No, I am unemployed	81	81	82	81	70	67	73	70	69	73	68	66
	I am retired	86	87	86	86	78	78	77	79	74	79	71	73

City of Brookfield 2012 Core ACSI Scores

		Community Image	Safe place to live	Enjoyable for children	Enjoyable for young adults	Enjoyable for seniors	Enjoyable for everyone else	Physically attractive	Great place to live	Great place for business	Safe place to bike and walk	Safe place to walk at night	Perfect community for me
2012 Overall Satisfaction		81	87	86	76	82	82	80	83	79	75	72	77
Length of Residency	One year or less	83	90	87	80	88	85	83	85	78	70	67	77
	1-5 years	80	87	85	71	82	81	79	82	79	71	73	75
	6-10 years	80	87	84	75	80	81	80	82	79	73	71	76
	10-20 years	79	86	85	72	80	80	79	81	78	72	70	75
	20 years or longer	82	87	86	79	83	83	81	84	79	78	74	79
Do you own or rent/lease your residence?	Own	81	87	86	76	82	82	80	83	79	75	72	77
	Rent/Lease	84	90	86	82	86	85	85	87	81	78	76	79
Age	Under 18	-	-	-	-	-	-	-	-	-	-	-	-
	18 to 24	-	-	-	-	-	-	-	-	-	-	-	-
	25 to 34	81	89	87	72	84	82	81	83	80	69	73	77
	35 to 44	78	86	84	70	79	79	78	81	76	70	70	74
	45 to 54	79	86	85	72	79	80	79	81	76	72	70	75
	55 to 64	79	86	84	73	80	80	79	80	79	74	73	74
65 or over	84	87	88	84	85	85	83	86	82	80	73	82	
Education	Some high school	-	-	-	-	-	-	-	-	-	-	-	-
	High school graduate	84	86	86	83	85	85	83	86	84	81	75	82
	Some college	82	86	86	80	83	82	81	83	81	79	75	79
	College graduate	81	87	86	77	83	83	81	84	78	75	72	78
	Graduate degree(s)	79	87	85	71	80	80	79	81	77	71	70	74
Home Value	Under \$150,000	84	88	88	82	85	85	83	86	82	82	78	82
	\$150,000 - \$199,999	79	86	85	76	80	80	78	81	76	76	70	76
	\$200,000 - \$299,999	81	87	85	77	83	82	81	84	79	76	72	78
	\$300,000 - \$399,999	80	87	86	73	81	81	81	82	78	72	71	76
	\$400,000 - \$499,999	80	87	86	74	82	81	81	82	77	74	72	77
	\$500,000 or higher	81	87	87	73	82	83	80	83	78	72	73	76
Marital Status	Single	79	86	84	72	80	80	78	80	78	75	70	73
	Married/living with partner	80	87	85	75	82	82	80	83	78	75	72	77
	Widowed/separated/ divorced	83	87	88	82	83	83	83	85	84	79	70	81
Household Composition	Child(ren) age 12 or under	79	87	85	71	81	80	79	82	76	69	70	76
	Child(ren) over age 12	80	88	85	73	81	81	80	82	78	74	72	76
	Parent age 65 or older	80	87	84	79	81	81	78	82	79	76	72	76
	None of these	81	87	86	78	83	83	81	83	79	77	73	78
Gender	Male	80	87	84	75	81	80	80	82	76	75	73	76
	Female	82	87	87	77	83	84	82	84	82	75	70	78
Alderman District	1st	81	88	86	73	82	82	80	82	77	74	72	77
	2nd	80	85	86	78	82	83	79	82	79	73	72	76
	3rd	81	87	86	76	83	82	82	83	80	77	74	77
	4th	81	89	87	73	81	81	82	84	79	72	69	78
	5th	82	88	85	77	83	82	81	83	78	79	76	79
	6th	81	86	85	78	83	82	80	83	78	76	73	77
	7th	79	85	83	75	80	79	79	81	79	74	68	75
Employment Status	Yes	79	86	85	72	80	81	79	81	77	74	73	75
	No, outside the City	79	87	85	72	80	80	79	81	77	72	72	75
	No, I am unemployed	78	87	85	74	80	83	80	80	78	70	69	72
	I am retired	84	87	87	83	85	85	83	86	83	79	73	81